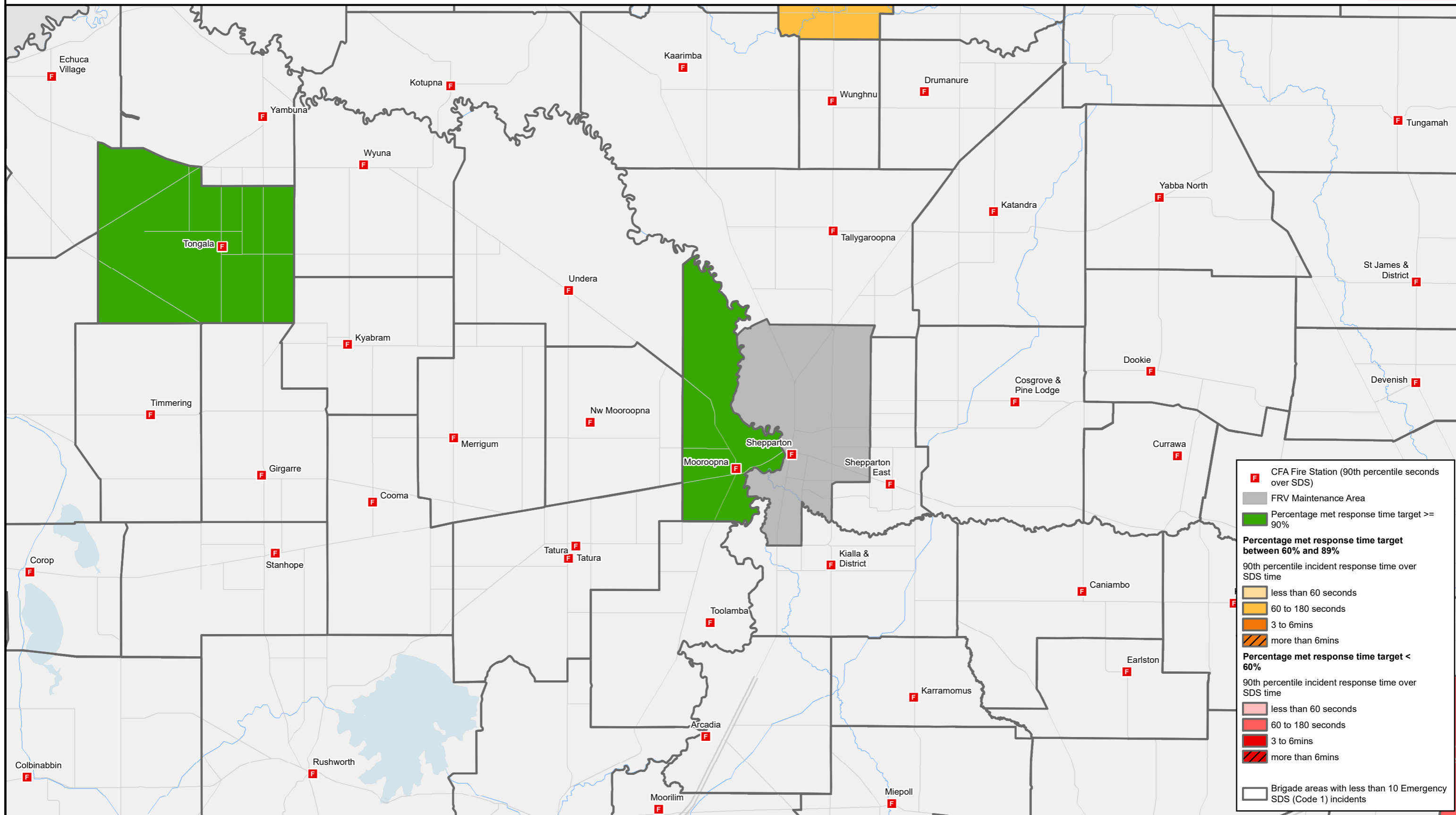# Brigade Area Emergency Response Times - Shepparton Regional City

CFA has service delivery standards, which specify a response time target to attend an emergency incident. There are different service delivery standards (response times) across the State, depending on the hazards and risks within a geographic area.

This map shows the percentage of incidents where a brigade met the response time target within its own brigade area across all hazard classes for the period of 1 October to 31 December 2020 (Q2). This map represents the individual performance of a brigade within their own area, but does not show the total service provided to the community as other brigades may respond into a neighbouring brigade.

Legend

CFA Fire Station (90th percentile seconds over SDS)

FRV Maintenance Area

Percentage met response time target >= 90%

Percentage met response time target between 60% and 89%

90th percentile incident response time over SDS time

- less than 60 seconds
- 60 to 180 seconds
- 3 to 6mins
- more than 6mins

Percentage met response time target < 60%

90th percentile incident response time over SDS time

- less than 60 seconds
- 60 to 180 seconds
- 3 to 6mins
- more than 6mins

Brigade areas with less than 10 Emergency SDS (Code 1) incidents

Footnote:
Brigade Areas that had less than ten emergency incidents have been excluded.
This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.
Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.
This map contains an aggregate of response time compliance across Hazard Class 2, 3 and 4.
This map may contain data for Code 1 and Code 3 responses to emergency incidents.
This map contains data where incidents within the brigade area were compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

Disclaimer:
This map is provided for information purposes only. The data is accurate as at 15 January 2020 and may be subject to change.

0 3 6 12 18 24 Kilometers

Date Prepared: 30/04/2021